

**BURLINGTON ELECTRIC DEPARTMENT  
MISCELLANEOUS SERVICE FEES TARIFF  
Effective April 1, 2026**

Initial Service Fee-Returning Customer:	\$5.00
Initial Service Fee-New Customer:	\$15.00
Initial Service Fee-After-hours:	\$109.00
Reconnection:	\$ 26.00
Reconnection-After-hours:	\$ 130.00
Temporary Service:	\$882.00
Returned Checks:	\$ 19.00
Meter Removal/Replacement:	\$ 165.00
Power Problem Investigation-Customer Responsibility:	\$ 156.00
Power Problem Investigation-Customer Responsibility-After-hours:	\$562.00
Disconnect/Reconnect - Single-Meter:	\$577.00
Disconnect/Reconnect – Single-Meter, Underground:	\$796.00
Disconnect/Reconnect – Multi-Meter:	\$666.00
Disconnect/Reconnect – Multi-Meter, Underground:	\$885.00

**Explanation of Miscellaneous Services**

**INITIAL SERVICE-RETURNING CUSTOMER**

The Initial Service Fee-Returning Customer will be charged to returning customers, including standing orders, whenever the electric service is put in that customer's name at a service location.

To clarify, this does mean that a current tenant moving from one service location in the city to another will pay this fee every time they move. Landlords who have electric service placed in their name between tenants will pay this Initial Service Fee regardless of the number of days that the service is in their name.

**INITIAL SERVICE – NEW CUSTOMER**

The Initial Service Fee-New Customer will be charged to a customer new to BED's service territory

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whenever the electric service is put in that customer's name at a service location.

**INITIAL SERVICE - AFTER-HOURS**

An Initial Service-After-hours Fee will be charged whenever BED personnel are called in to work outside of business hours to respond to a customer request for initial service.

When a customer requests initiation of electric service when BED personnel are not on duty, the customer will be informed of the Initial Service-After-hours Fee. This charge must be accepted and agreed upon by the party responsible for payment prior to calling in personnel to respond to the customer's request.

**RECONNECTION**

A Reconnection Fee will be charged to restore service remotely to a customer whose service has been disconnected; this fee will be charged instead of the Initial Service Fee when reconnection accompanies a request for service.

**RECONNECTION-AFTER-HOURS**

A Reconnection-After-hours Fee will be charged to restore service remotely outside of business hours to a customer whose service has been disconnected; this fee will be charged instead of the Initial Service Fee when reconnection accompanies a request for service.

When a customer requests reconnection of electric service, when BED personnel are not on duty, the customer will be informed of the Reconnection-After-hours Fee. This charge must be accepted and agreed upon by the party responsible for payment prior to calling in personnel to respond to the customer's request.

**TEMPORARY SERVICE**

The Temporary Service Fee, normally for construction purposes, will be charged when temporary service of single phase, 240 volt, 100 amp characteristics or less is installed at a site.

For all other temporary services, charges will be based on estimated cost.

**RETURNED CHECK**

The Returned Check Fee will be charged each time a check or ACH/electronic payment is not honored by the bank.

**METER REMOVAL/REPLACEMENT**

A Meter Removal and Replacement Fee will be charged for the removal and replacement of up to two meters during business hours at a service location.

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Three or more meters at a service location must be done by the property owner's certified electrician.

**POWER PROBLEM INVESTIGATION-CUSTOMER RESPONSIBILITY**

A Power Problem Investigation-Customer Responsibility Fee will be charged whenever a customer asks BED personnel to visit the customer's service location to investigate a problem with the customer's power and the problem is determined to be the customer's responsibility. BED will not perform work on equipment that is the customer's responsibility during a Power Problem Investigation.

**POWER PROBLEM INVESTIGATION- CUSTOMER RESPONSIBILITY-AFTER HOURS**

A Power Problem Investigation-Customer Responsibility-After-hours Fee will be charged whenever a customer asks BED personnel to visit the customer's service location outside of business hours to investigate a problem with the customer's power and the problem is determined to be the customer's responsibility. BED will not perform work on equipment that is the customer's responsibility during a Power Problem Investigation.

When a customer requests assistance regarding their electric service when BED personnel are not on duty, the customer will be informed of the After-hours Fee. This charge must be accepted and agreed upon by the party responsible for payment prior to calling in personnel to respond to the customer's request.

**DISCONNECT/RECONNECT-SINGLE-METER**

A Disconnect/Reconnect-Single-Meter Fee will be charged when a customer or their contractor asks BED field personnel to visit the customer's single-meter property during business hours to perform a disconnection and/or reconnection of electric service where no BED engineering work is required.

**DISCONNECT/RECONNECT-SINGLE-METER, UNDERGROUND**

A Disconnect/Reconnect-Single-Meter, Underground Fee will be charged when a customer or their contractor asks BED field personnel to visit the customer's single-meter property during business hours to perform a disconnection and/or reconnection of electric service where no BED engineering work is required that also requires BED to pull underground service.

**DISCONNECT/RECONNECT- MULTI-METER**

A Disconnect/Reconnect-Multi-Meter Fee will be charged when a customer or their contractor asks BED field personnel to visit the customer's multi-meter property during business hours to perform a disconnection and/or reconnection of electric service where no BED engineering work is required.

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**DISCONNECT/RECONNECT- MULTI-METER, UNDERGROUND**

A Disconnect/Reconnect -Multi-Meter, Underground Fee will be charged when a customer or their contractor asks BED field personnel to visit the customer's multi-meter property during business hours to perform a disconnection and/or reconnection of electric service where no BED engineering work is required that also requires BED lineworkers to pull underground service.

**ADVANCED METER OPT-OUT**

Customers may choose to have BED provide a meter that does not: (1) use radio or other wireless means for two-way communication between the meter and BED; and (2) records no more information than was recorded by meters in use for billing customers under the applicable BED tariff prior to January 1, 2012. These customers shall notify BED of this opt-out choice by telephone or in person at BED's offices at 585 Pine Street. Customers may choose to have such a meter installed at a later date, or if such a meter has been installed, removed at a later date, in either case at no charge during normal business hours by notifying BED by telephone or in person at BED's offices at 585 Pine Street.

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