

# NEED HELP PAYING YOUR BILLS?



We offer payment plans,  
rebates, and a 12.5% discount  
for eligible customers

**Telephone  
translation available**

## **Why is my bill so high?**

BED can help you understand what equipment (heating systems, water heaters, etc.) or appliances (stoves, dryers, dehumidifiers) are having the greatest impact on your monthly bill. Our Customer Service Representatives can provide an initial consultation. Our Energy Services staff might be able to help and could meet you onsite.

## **What can I do to lower my bills?**

Knowing what equipment and appliances are having the greatest impact is the first step. Upgrading equipment and appliances is expensive and may take a long time. BED can share no-cost/low-cost strategies to help you lower your bills. In order for these strategies to work, all members of the household must be in agreement.

## **I am renting an apartment. Can my home be weatherized?**

Yes! But not without the approval of the property owner. BED can send you information about programs to pass along to the building owner, or contact the property owner on your behalf.

[burlingtonelectric.com](http://burlingtonelectric.com)

802-865-7300

